

# Special Offer Terms & Conditions

These Terms & Conditions apply to the “Get online for £300 or £28.99/month” promotional offer provided by Sincecode Ltd, a company registered in England & Wales. By purchasing this offer, you agree to the following terms.

---

## 1. The Offer

- Websites are available for **£300 (one-off)** or **£28.99/month**.
- The promotional price is valid for the **first 12 months only**.
- The base package includes a **single-page website with a contact form**, 12 months' hosting, security updates, and backups.
- **Domain registration and renewal are the customer's responsibility.**

---

## 2. After the First Year

- After the first 12 months, the promotional price ends.
- Customers will move onto Sincecode's **standard hosting & maintenance plans**, available monthly or yearly (paid in advance).
- **Yearly plan payments are non-refundable** if cancelled before the end of the term.
- Customers remain responsible for domain registration and renewal at all times. Sincecode accepts no liability for expired or lost domains.

---

## 3. Hosting & Maintenance

- Hosting, backups, and security updates are included.
- Content updates (e.g. text changes, image swaps, new pages or features) are **not included** and will be charged separately.
- Content writing services can be provided at an additional cost.

---

## 4. Customer Responsibilities

- Customers must provide all text, images, logos, and other materials for their website.
- Customers confirm they own the rights to any content supplied.
- Sincecode accepts no liability for copyright infringement arising from customer-provided content.
- Customers are responsible for registering, renewing, and managing their domain name.

---

## 5. Delivery

- Projects are scheduled based on availability.
- No fixed delivery timeline is guaranteed.
- Delays in providing content may affect scheduling.

---

## 6. Non-Payment

- Failure to pay hosting or maintenance fees may result in suspension or removal of hosting services.
- If payment is not made, the website will no longer be accessible.
- Website files will not be provided until outstanding payments are settled.

---

## 7. Website Ownership & Transfer

- After 12 months, customers may request a copy of their website files for transfer to another hosting provider.
- Sincecode is not responsible for installation, setup, or configuration on third-party hosting.

---

## 8. Cancellations & Refunds

- Customers purchasing online, by email, or by phone have a statutory **14-day cooling-off period** under the Consumer Contracts Regulations 2013.
- Work may begin before this period only with the customer's written agreement. If work begins, the right to cancel may be lost or reduced.
- Yearly hosting & maintenance plans are **non-refundable** once payment has been made.

---

## 9. Liability

- Sincecode is not liable for downtime, third-party service interruptions, or any loss of business, income, or data arising from website issues.
- Liability is limited to the total amount paid under this agreement.

---

## 10. Changes to Offer

- Sincecode reserves the right to change or withdraw this promotional offer at any time for new customers.
- Prices agreed at the time of purchase remain fixed for the initial 12-month promotional period.
- Renewal hosting & maintenance fees (monthly or yearly) are subject to review and may change at the point of renewal.

---

## 11. Governing Law

- These terms are governed by the laws of **England and Wales**, and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.